



# VIBE CARD

## TERMS & CONDITIONS

1. By registering and/or using your Boost VIBE Card, you consent to the terms of this agreement.
2. VIBE Points will be awarded to customers for full price smoothies, crushes or juices only, unless expressly specified. Points will not be awarded in association with any other offer or discount, unless expressly specified. Points are not transferable or redeemable for cash.
3. While every effort will be made in store to ensure VIBE points are correctly awarded, Boost Juice Bars Malaysia takes no responsibility for technical errors associated with crediting points onto the VIBE Card.
4. Unless otherwise required by law or permitted by this agreement, any points of your VIBE Card are non-refundable and may not be redeemed for cash.
5. In the case of a lost or stolen card; VIBE members should visit a participating Boost Juice Bars in Malaysia and request a new card. They can log onto the registered members section of the Boost website, [www.boostjuicebars.com.my](http://www.boostjuicebars.com.my), where they can transfer their existing card information, to their new card by submitting their details. Every effort will be made to ensure that the full points balance is also transferred to the new card, however Boost Juice Bars Malaysia will not be responsible for any points accrued that are lost in the transfer. Cards that are reported as lost or stolen will immediately be cancelled and will be rendered inactive.
6. VIBE members are entitled to a free Birthday Boost on the day or 2 days before or after their date of birth. VIBE members will have to present their VIBE card confirming their birth date registered on the card with their ID. This free Birthday Boost cannot be redeemed on any other day regardless of external circumstances including but not limited to public holidays, store closures etc. This free Birthday Boost is non-transferable and cannot be exchanged for cash. Boost Juice Bars Malaysia do not take responsibility for incorrect birth dates entered during registration process.
7. No fees will be charged by Boost Juice Bars Malaysia for the issue, registration, activation or use of the VIBE Card.
8. Should a password be lost or forgotten, VIBE members should go to the registered members section of the Boost website at [www.boostjuicebars.com.my](http://www.boostjuicebars.com.my) where they can enter their email address and click on 'lost password'. Their password will then be sent to their nominated email address.
9. The VIBE card is issued to you by Boost Juice Bars Malaysia. We reserve the right to alter the terms and conditions of the VIBE member program on our website at any time.
10. Information collected from members at the time of signing up to the VIBE member program is subject to the privacy policy listed at [www.boostjuicebars.com.my](http://www.boostjuicebars.com.my).